

July 26, 2010

Mr. Bob Lomax
Designated Broker
Mirabel Country Club
37100 N. Mirabel Club Drive
Scottsdale, AZ 85262

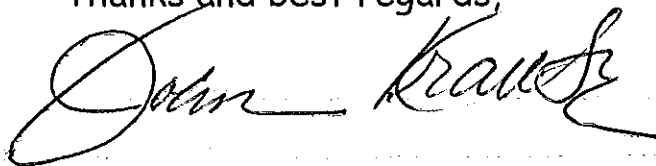
Dear Bob,

Just a short note to thank you again for helping us with the sale of our home and making us feel welcome in Mirabel.

The close of our home sale was probably typical of high end properties with the new buyer wanting to be sure every item on the inspection check list had been completely completed (I would have done the same). You went above and beyond - even finding a missing pizza oven knob on-line, ordering it and installing it. You helped us to find a house cleaner who did a terrific job, and a local handy man. But in my book the crowning touch was when the buyer wanted to hold back \$1,000 for some minor unfinished handy man issues - *you personally completed the work the morning of the close!*

Mirabel is fortunate to have someone of your caliber representing them.

Thanks and best regards,

A handwritten signature in cursive script, appearing to read "John and Cheryl Krause". The signature is written in black ink and is positioned above the printed name.

John and Cheryl Krause