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August 10, 2010

Mr. Michael Ryan
General Manager
The Mirabel Club
37100 North Mirabel Club Drive
Scottsdale, AZ 85262

Dear Mr. Ryan:

As General Manager of Mirabel, you probably hear complaints all too often. The purpose of this letter is to hopefully brighten your day by extolling the virtues of Mr. Bob Lomax and his assistant, Mr. Tim O'Malley during our recent purchase of Lot 37 at Mirabel.

We have been members for nearly two years and about six months ago decided that we would like to purchase property in Mirabel. Bob met with my wife and went over and beyond the call of duty in showing her properties, explaining the current real estate conditions, etc. In his absence, Tim O'Malley took over just as capably.

Our purchase involved a "short sale" involving considerable negotiations and communications among the seller, his lender and representatives of the buyer. Bob performed admirably.

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We have had over a dozen different real estate transactions and this experience with Mr. Lomax and Mr. O'Malley has been the most pleasant, by far, of all our real estate experiences thanks mostly to the superhuman efforts of Bob and Tim. Please inform the Board of Directors of Mirabel that they have two outstanding people working in Mirabel real estate. I would recommend them unconditionally to future purchasers and hereby authorize them to use this letter as a reference with future customers.

Sincerely yours,

A handwritten signature in cursive script that reads "Douglas J. Ondrasek". The signature is written in black ink and is positioned above the printed name.

Douglas J. Ondrasek

cc: Mr. Bob Lomax, The Mirabel Club
Mr. Tim O'Malley, The Mirabel Club